

**Message: RE: Client already enrolled in A2A**

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**✉ RE: Client already enrolled in A2A**

**From** Carrie Hoelscher **Date** Thursday, March 2, 2017 8:29 AM  
**To** Kraft, Emily  
**Cc**  
**Journal Recipients** Emily.Kraft@oa.mo.gov

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It's [REDACTED]

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**From:** Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]  
**Sent:** Wednesday, March 1, 2017 4:14 PM  
**To:** Carrie Hoelscher  
**Subject:** Re: Client already enrolled in A2A

I'm glad to hear it's working!

I just left the office so I'll have to check tomorrow AM, but now that the system lists clients by first name in the drop downs, I'll need her first name.

Sent from my iPhone

On Mar 1, 2017, at 4:07 PM, Carrie Hoelscher <[carrie@allianceforlifemissouri.com](mailto:carrie@allianceforlifemissouri.com)> wrote:

Hi Emily,

I have already had two subs tell me the database has successfully found a client already enrolled in the program through another sub. Yay, it works! One was a new client and they're letting her decide who she would like to continue receiving her A2A services from.

The other sub is Rachel House and they've been serving their client for a while. When they entered her into the new database it said she's already enrolled with another provider. They've talked to her about it and she says she's not enrolled in A2A with another provider. Can you please do some searching and let us know who she's enrolled with? Her name is [REDACTED].

Thank you!

Carrie

Carrie Hoelscher  
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